

LASER TAG POLICIES

By Submitting Payment You Agree To These Terms.

RESERVATION & PAYMENT: A reservation may be requested by calling us or submitting your information via the "Contact Us" page. After your reservation has been accepted by Bill's Extreme Paintball and Laser Tag, you will need to confirm your booking within 24 hours of acceptance with a \$50 deposit from a valid Visa, Mastercard, or Discover. (Unless other arrangements have been made with staff approval) Remaining balance may be paid by cash, check, or credit card. A 3% convenience fee will be added to all remaining balance debit or credit card charges.

REFUND, CANCELLATION, & POSTPONEMENT POLICY: If an event is canceled within 10 days of the scheduled date the customer will lose their deposit. It cannot be moved or transferred to another event. Should your event need to be postponed for reasons other than inclement weather prior to 10 days of your event, Bill's Extreme Paintball and Laser Tag will make every effort to reschedule your event up to 6 months for a \$10 postponement fee. Should inclement weather be the reason for postponement, your event will be rescheduled with no fee to a date mutually agreed upon by the customer and Bill's Extreme Paintball and Laser Tag within 6 months of original booking date. Please read section titled Bad Weather. If possible, mobile event customers are asked to secure a secondary, indoor location in case of bad weather. No deposits will be refunded for any reason.

PRIVACY POLICY: Bill's Extreme Paintball and Laser Tag are committed to protecting your privacy. We use the information collected on the site to make booking with Bill's Extreme Paintball and Laser Tag as simple as possible and to enhance your overall experience. We do not sell, trade, or rent your personal information to others and your credit card information is not stored in our system.

TRAVEL SURCHARGE: A Travel Surcharge may be applied for locations in excess of one hour away from the 65705 zip code for Marionville, MO branch and for 65202 for Columbia, MO branch.

INDOOR/OUTDOOR: The beauty of Bill's Extreme Paintball and Laser Tag is that we come to you and setup indoors or outdoors or you can come to us at our outdoor course for your scheduled event. Although we can accommodate a space of any size, we recommend a space of at least 70ft x 40ft for maximum enjoyment of up to 16 players.

PLAYING SURFACE: Bill's Extreme Paintball and Laser Tag ask that clients ensure all playing surfaces are dry, and clear of debris for the safety of all event participants. The best outdoor surface is grass; however, harder surfaces (e.g. tile, concrete, carpet, etc.) are also playable surfaces for indoor laser tag events. Grass or dirt are the only outdoor surfaces Bill's Extreme Paintball and Laser Tag will set up on unless you provide your own course.

BAD WEATHER: There may be occasions when the weather does not cooperate with our scheduled party. Nevertheless, we can have the event in slight mist or cold, as long as the ground surface is safe. In the event of bad weather (i.e. moderate to heavy rain, lightning, high winds, snow, ice, or severe cold), we reserve the right to reschedule your event for the safety of clients, guests, the staff, and Bill's

Extreme Paintball and Laser Tag equipment. If this should occur, the event will be rescheduled with no fee to a date mutually agreed upon by the customer and Bill's Extreme Paintball and Laser Tag within 6 months of the original date booked. If weather looks bad and the customer decides to cancel the event, the customer can't change their minds a couple of hours later and expect the event to happen (example because the rain stopped). If possible, customers are asked to secure a secondary, indoor location in case of bad weather.

ADULT SUPERVISION: An adult is required to be on site during each event. Adults are welcome to join in the fun. Each party is hosted by a Bill's Extreme Paintball and Laser Tag game ref whose job is to share expert tips, motivate, and supervise the play.

ALCOHOL/DRUGS: Alcohol is not allowed at our Marionville location but alcohol may be served at a Bill's Extreme Paintball and Laser Tag of Marionville mobile party or event; however, we may require an on-site security surcharge and/or security deposit when alcohol is being served. We reserve the right to refuse, cancel, or cut short any party or booking when alcohol is being served. The sole objective of this policy is to protect the customers, guests, employees, and Bill's Extreme Paintball and Laser Tag equipment. Drugs of any sort will not be tolerated at a Bill's Extreme Paintball and Laser Tag event and any observed use of illegal narcotics will result in the immediate termination of the event.

PROPERTY DAMAGE: Bill's Extreme Paintball and Laser Tag or any of its agents is not responsible for damage to any property resulting from request or permission by client to set up and play laser tag in a specified location. This includes both above and below ground property or equipment damage. Further, Bill's Extreme Paintball and Laser Tag reserve the right to charge client's credit card for damages to any equipment resulting from willful or careless treatment by client and/or client's guests.

INJURIES/WAIVER OF LIABILITY: Bill's Extreme Paintball and Laser Tag and its agents assume no responsibility for any injuries sustained on client's property or their designated location. All liability for damages or injuries is the sole responsibility of the client and/or host. By remitting the \$50 deposit to confirm the event, the client acknowledges taking full legal responsibility for each guest attending the event and agrees to hold Bill's Extreme Paintball and Laser Tag and its agents faultless of any and all liability in conjunction with the party or event.

PHOTOS: Bill's Extreme Paintball and Laser Tag may take pictures at your party to post on our website or other social media as an example of the fun our parties provide. If you would prefer that our game referees not take pictures, please let us know and remind the game referee on-site before your party begins.

TIPS: Game Referees are there to make sure your guests have the best time possible during your Bill's Extreme Paintball and Laser Tag event. They tutor, inspire, and entertain. Therefore tipping for great service and a wonderful party experience is always appreciated.